

Overview of the NHS e-Referral Service for East Sussex MSK Users



Strategic Drivers

- The NHS Constitution
- The 2015-16 Choice Framework
- NHS Standard Contract 2014/15 and 2015/16
- Supporting paperless referrals
- GP Contract 2015/2016 for 80% of referrals to be made electronically by March 2016**
- **NHS England target for 100% of referrals to be made electronically by 2017**

**choose and book**Patient: **Christie, Ethel** Gender: Female Date of Birth: 01/06/1923 Age: 90 years NHS: 111 222 3333**Service Search Criteria****Search By:**

* Request Type:

Appointment

* Priority:

-- Select --

* Enter one or more of the following fields. Entering information in more than one row may reduce the services returned.

* Clinical Term:

Clinic Type:

* Specialty:

* Named Clinician:

Refine Your Search With:Distances Within Miles of Postcode LN1 1EZIndicative Wait Time Less Than Days

Organisation or Site Name:

☒ Age and Gender Appropriate Services Only**Additional Options:**

Sort By:

Distance

☐ Content Sensitive

Request Additional Requirements

Referring Information:

Initial Referring Clinician/Organisation: Adcock, James / Swallowfields Practice

Referrers

Here we have a referring screen, as it is now....

Cancel

View/Modify Shortlist


Search Primary Care

Search All

.....and how it will be in
NHS e-Referral Service.

[Help](#) [ALERTS](#) 18/10/2013 17:39

DELEGATEONE, USER Referring Clinician HSCIC E-RS TEST PRACTICE 01 [Preferences](#) [Log Out](#)

e-Referral Service Patient: LEACH, Alec Bart (Mr) Gender: Male Date of birth: 18/09/1925 Age: 89 years NHS: 946 276 7300 

Service Search Criteria

Search By

* Request Type

Appointment

* Priority

-- Select --

Enter one or more of the following fields. Entering information in more than one row may reduce the services returned.

* Clinical Term ⓘ

* Specialty

* Named Clinician ⓘ

Clinic Type

Refine Your Search With

Distance within

miles of

Postcode

DN18

5NW

Indicative Wait Time Less Than ⓘ

Days

Cancel

Add Additional Requirements

View/Modify Shortlist

Search Primary Care

Search All

Release Info

choose and bookPatient: **Christie, Ethel** Gender: Female Date of Birth: 01/06/1923 Age: 90 years NHS: 111 222 3333

Appointment Search

Referral Information

Initial Referring Clinician - Adcock, James

Referring PCT - Lincoln PCT

Practice - Swallowfields Practice

Appointment Slot Search Filter

Select	Miles	Service Name	Referrer Alert	Directly Bookable	Location	Patient Information	Appointment Type	Indicative Wait Time	Organisation Type	Menu
<input checked="" type="checkbox"/>	0	General Adult - Trauma and Ortho - Lincoln Royal Inf - GGG		N	Lincoln Royal Infirmary	NHS Choices	First outpatient	Unknown	Care Trust	Secondary Care
<input checked="" type="checkbox"/>	2	General Adult - Trauma and Ortho - Lincoln Uni Hosp - HHH		Y	Lincoln University Teaching Hospital	NHS Choices	First outpatient	7 Days	Care Trust	Secondary Care
<input checked="" type="checkbox"/>	2	Lower Limb - Trauma and Ortho - Lincoln Uni Hosp - HHH		Y	Lincoln University Teaching Hospital	NHS Choices	First outpatient	7 Days	Care Trust	Secondary Care

Compare Services

*Priority:

Routine

Suggest for Dates Between:

Start Date 26 / 2 / 2014

End Date / /

Suggest Appointments On:

M T W Th F Sa S
☒ ☒ ☒ ☒ ☒ ☒ ☒

Select Dates to Avoid:

Named Clinician: -

Appointments Select one of the following slots for the directly bookable service that you have selected. For instructions on booking services, click the Service Name to open the Service Specific Booking Guidance.

Select	Appointment Date/Time	Service Name
<input type="radio"/>	09:00 Wed 05/03/2014	Lower Limb - Trauma and Ortho - Lincoln Uni Hosp - HHH
<input type="radio"/>	09:00 Wed 05/03/2014	General Adult - Trauma and Ortho - Lincoln Uni Hosp - HHH
<input type="radio"/>	09:15 Wed 05/03/2014	Lower Limb - Trauma and Ortho - Lincoln Uni Hosp - HHH
<input type="radio"/>	09:15 Wed 05/03/2014	General Adult - Trauma and Ortho - Lincoln Uni Hosp - HHH
<input type="radio"/>	09:30 Wed 05/03/2014	Lower Limb - Trauma and Ortho - Lincoln Uni Hosp - HHH
<input type="radio"/>	09:30 Wed 05/03/2014	General Adult - Trauma and Ortho - Lincoln Uni Hosp - HHH
<input type="radio"/>	09:45 Wed 05/03/2014	Lower Limb - Trauma and Ortho - Lincoln Uni Hosp - HHH

Deselect Appointment

Previous Appointments

Next Appointments

Cancel

Service Selection

Defer to Provider

Request

Book

.....and how it will be in
NHS e-Referral Service.

[Help](#)
[ALERTS](#)
18/10/2013 17:39

DELEGATEONE, USER
Referring Clinician
HSCIC E-RS TEST PRACTICE 01
[Preferences](#)
[Log Out](#)

e-Referral Service

Patient: LEACH, Alec Bart (Mr) Gender: Male Date of birth: 18/09/1925 Age: 89 years NHS: 946 276 7300

NHS

Appointment Search

Referral Information

Initial Referring Clinician: DELEGATEONE, User
Commissioning Organisation: HSCIC E-RS TEST CCG 01
Initial Referring Organisation: HSCIC E-RS TEST PRACTICE 01

Selected Service(s) Filter

Compare Services

Results returned: 1

Select	Miles	Service Name	Referrer Alert	Directly Bookable	Location	Link to NHS Choices	Appointment Type	Indicative Wait Time	Organisation Type	Menu
<input checked="" type="checkbox"/>	45	ERS UET- Orthopaedic CAS Service - Prince William Hospital - R6802		Yes	HSCIC E-RS UET TRUST SITE 01		Assessment Service	4 Days	NHS Trust	Secondary Care

Appointment Slot Filter

Update Appointments List

Named Clinician: -

Available Appointments

Diary View:

Day

Week

Month

Select one of the following slots for the directly bookable services that you have selected.

Deselect Appointment

Select	Appointment Date/Time	Service Name	Location
<input type="radio"/>	11:00 Mon 04-May-2015	ERS UET- Orthopaedic CAS Service - Prince William Hospital - R6802	HSCIC E-RS UET TRUST SITE 01
<input type="radio"/>	12:00 Mon 04-May-2015	ERS UET- Orthopaedic CAS Service - Prince William Hospital - R6802	HSCIC E-RS UET TRUST SITE 01
<input type="radio"/>	14:00 Mon 04-May-2015	ERS UET- Orthopaedic CAS Service - Prince William Hospital - R6802	HSCIC E-RS UET TRUST SITE 01

Cancel

Service Selection

Defer to Provider

Request


Book

Release Info



Specialty Selection

- NHS e-Referral Service will display *one* list of specialties to pick from.
- Users will no longer see two lists when referring a patient (with a line separating the “top 20” from the full list).

* Enter one or more of the following fields. Entering information in more than one row may reduce the services returned.

* Clinical Term: 

* Specialty:

2WW
Allergy
Cardiology
Children's & Adolescent Services
Complementary Medicine
Dentistry and Orthodontics
Dermatology
Diabetic Medicine
Diagnostic Endoscopy
Diagnostic Imaging
Diagnostic Pathology
Diagnostic Physiological Measurement
Dietetics
Ear, Nose & Throat
Endocrinology and Metabolic Medicine
General Medicine
Genetics
Genito-Urinary Medicine
Geriatric Medicine
GI and Liver (Medicine and Surgery)
Gynaecology
Haematology
Health Promotion
☒ Immunology
Infectious Diseases
Interventional Radiology
Learning Disabilities
Mental Health - Adults of all ages
Mental Health - Child and Adolescent

Refine

Distance

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Ad


Sort By:

Distance 

☐ Content Sensitive

Clinic Type:



Postcode 

DN16

2JR

To speed up finding a specialty, commence typing the word and the highlight bar will move to the specialty.

Providers

Here we have a typical screen (the Referrals for Review worklist), as it is now....

Help | ALERTS 03/06/2008 13:13

McTavish, Jennifer | Service Provider Clinician | Westminster Acute Trust | Log Out

choose and book

Worklists | Directory of Services | Enquiries | Reports

Preferences

Filter By Service:

Filter By Clinician:

Filter By Worklist:

View Additional Filter Options

Referrals for Review - 28

Last Refresh 31/12/2014 10:45

Print

UBRN	Letter First Submitted	Received	Letter Last Changed	Printed	Appointment	Priority	Clinician	Patient Name	NHS	Status
0000-9008-5847	24/10/2014	24/10/2014	-	N	Fri 23/01/2015 15:45	Routine	-	Christie, Samuel	111 444 5555	Never reviewed
0000-9008-5856	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 10:00am	Routine	-	Christie, Samuel	111 444 5555	Never reviewed
0000-9008-5866	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 12:30	Routine	-	Christie, Samuel	111 444 5555	Never reviewed
0000-9008-5854	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 09:30am	Routine	-	Eason, Mrs Margaret	678 901 2345	Never reviewed
0000-9008-5864	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 12:00	Routine	-	Eason, Mrs Margaret	678 901 2345	Never reviewed
0000-9008-5874	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 14:30	Routine	-	Eason, Mrs Margaret	678 901 2345	Never reviewed
0000-9008-5855	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 09:45am	Routine	-	Godsal, Mrs Anne	890 123 4567	Never reviewed
0000-9008-5875	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 14:45	Routine	-	Godsal, Mrs Anne	890 123 4567	Never reviewed
0000-9008-5852	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 09:00am	Routine	-	Goodman, Thomas	444 333 4444	Never reviewed
0000-9008-5862	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 11:30am	Routine	-	Goodman, Thomas	444 333 4444	Never reviewed
0000-9008-5872	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 14:00	Routine	-	Goodman, Thomas	444 333 4444	Never reviewed
0000-9008-5850	24/10/2014	24/10/2014	-	N	Fri 23/01/2015 16:30	Routine	-	Hatcher, Mr Ian	246 357 5678	Never reviewed
0000-9008-5860	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 11:00am	Routine	-	Hatcher, Mr Ian	246 357 5678	Never reviewed
0000-9008-5870	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 13:30	Routine	-	Hatcher, Mr Ian	246 357 5678	Never reviewed
0000-9008-5851	24/10/2014	24/10/2014	-	N	Fri 23/01/2015 16:45	Routine	-	Holmes, Mr Paul	345 876 9865	Never reviewed
0000-9008-5861	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 11:15am	Routine	-	Holmes, Mr Paul	345 876 9865	Never reviewed
0000-9008-5871	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 13:45	Routine	-	Holmes, Mr Paul	345 876 9865	Never reviewed
0000-9008-5853	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 09:15am	Routine	-	Kirkby, Mr Samuel	567 890 1234	Never reviewed
0000-9008-5863	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 11:45am	Routine	-	Kirkby, Mr Samuel	567 890 1234	Never reviewed
0000-9008-5873	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 14:15	Routine	-	Kirkby, Mr Samuel	567 890 1234	Never reviewed
0000-9008-5857	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 10:15am	Routine	-	Shah, Hiren	111 555 6666	Never reviewed
0000-9008-5867	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 12:45	Routine	-	Shah, Hiren	111 555 6666	Never reviewed
0000-9008-5876	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 15:00	Routine	-	Shah, Hiren	111 555 6666	Never reviewed
0000-9008-5858	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 10:30am	Routine	-	Sneddon, Minnie	222 222 3333	Never reviewed
0000-9008-5868	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 13:00	Routine	-	Sneddon, Minnie	222 222 3333	Never reviewed
0000-9008-5849	24/10/2014	24/10/2014	-	N	Fri 23/01/2015 16:15	Routine	-	Stone, Joanna	222 555 6666	Never reviewed
0000-9008-5859	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 10:45am	Routine	-	Stone, Joanna	222 555 6666	Never reviewed
0000-9008-5869	24/10/2014	24/10/2014	-	N	Thu 22/01/2015 13:15	Routine	-	Stone, Joanna	222 555 6666	Never reviewed

.....and how it will be in
NHS e-Referral Service.

e-Referral Service



Worklists Directory of Services Enquiries Reports

Filter Options

Service Clinician Worklist

View Additional Filter Options

Reset Filters

Referrals for Review - 9

Last Refresh 30-Apr-2015 14:41

Refresh List Print List

UBRN	Referral Received	Clinical Information First Submitted	Clinical Information Last Updated	Printed	Appointment	Priority	Clinician	Patient Name	NHS Number	Status
3432 0000 3139	20-Apr-2015	-	-	Yes	Thu 30-Apr-2015	Routine	BATTY, Sasha	WOOF, Flora Lucy (Ms)	946 276 6940	Never Reviewed
3432 0000 3197	17-Apr-2015	-	-	No	Thu 30-Apr-2015	Routine	-	HUNT, Roland Donald (Mr)	946 276 7238	Never Reviewed
3432 0000 3187	17-Apr-2015	-	-	No	Thu 30-Apr-2015	Routine	-	HUNT, Roland Donald (Mr)	946 276 7238	Never Reviewed
3432 0000 3133	13-Apr-2015	13-Apr-2015	-	No	Thu 30-Apr-2015	Routine	BATTY, Sasha	SCULLY, Julian Huw (Mr)	946 276 6150	Never Reviewed
3432 0000 3329	30-Apr-2015	30-Apr-2015	-	No	Wed 06-May-2015	Routine	BATTY, Sasha	HAM, Sam (Mr)	946 276 6584	Never Reviewed
3432 0000 3318	30-Apr-2015	30-Apr-2015	-	No	Fri 08-May-2015	Routine	BATTY, Sasha	HAM, Sam (Mr)	946 276 6584	Never Reviewed
3432 0000 3322	30-Apr-2015	30-Apr-2015	-	No	Fri 15-May-2015	Routine	-	HAM, Sam (Mr)	946 276 6584	Never Reviewed
3432 0000 3319	30-Apr-2015	30-Apr-2015	-	No	Fri 29-May-2015	Routine	BATTY, Sasha	SCULLY, Julian Huw (Mr)	946 276 6150	Never Reviewed

Changes to Referral Parameters

File Extension Name

Some GP Clinical Systems do not automatically save documents with recognised file extensions. This causes problems for providers who cannot open attachments and who then contact practices asking for copies. NHS e-Referral Service will ensure that the file extension is included to prevent this issue.

File Name Length

When adding clinical information via GP systems, the maximum file length has increased from 40 to 255.

Changeover Plan

- Monday 15th June at 7am, users log in and begin using NHS e-Referral Service
- There will be no change to previous log-in process, smartcards etc will all continue to work as with Choose and Book
- Current Choose and Book URL is unchanged (nww.ebs.ncrs.nhs.uk) – no need to alter shortcuts.

Further Information

- For general questions about Choose and Book or the NHS e-Referral service, please email:
nhs.ers@hscic.gov.uk
- For information on transition to the NHS e-Referral Service please refer to the website:
www.hscic.gov.uk/ers/transition